



# Annual Report 2020-2021 **Public Summary**

### **Covid19 response and lessons learned**

- In a crisis, we can transform the way we deliver services at pace.
- Communities step up in a crisis.
- Our staff response is exceptional.
- Covid19 will have a lasting impact.
- Staff wellbeing is one of our priorities.
- Technology can enable and disable.
- We need to continue to respond to health inequalities.

To read the full version of our Annual Report, please click HERE to head to our website.



To show our appreciation and thanks, at the Heart Awards Digital Event in December 2020, we featured a Thank you video to our Health and Social Care staff and partners – please use the QR code to view the video.



#### **Priorities for 2021/22**

Living with and Responding to Covid19

Staff and Health Wellbeing

Reshaping our relationship with Communities

 $Reshaping\,our\,Commissioning\,approach$ 

Whole system and connected remobilisation

Inequality, Mental Health and Human Rights

Strategic Plan Refresh

Local Survey 2022







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#### **Locality Empowerment Groups**

The groups are interested in making the quality of life better, focus on citywide needs and provide feedback in important matters. Around 300 people (more joining regularly) have made an improvement to the community already.

More information on how to get involved in leaflet here

#### Our Strategic Aims are still important to us and have remained our priority through 20/21

- Prevention
- Resilience
- Personalisation
- Connections
- Communities



### Frailty Pathway Redesign



#### You said the **Locality Empowerment Groups** are:

- Welcoming
- Well organised
- Have connected me to like-minded people
- An exciting opportunity to improve the health and wellbeing of communities in Aberdeen
- A good start but need to continue to have more community representation across Aberdeen City





To support early discharge back home after essential specialist care

Operation Home First Principles

#### Projects to progress change in the Frailty Pathway

- Early Supported Discharge/Hospital @ Home (Shire)
- Hospital at Home (City)
- Rosewell House (City)
- Discharge Hub (Shire)
- Community Allied Health Professions (City)
- Aberdeen Royal Infirmary





